

how cool brands stay hot

Branding to Generation Y

Joeri Van den Bergh



How different is Gen Y?





Gen Y's role models



The power of conversations



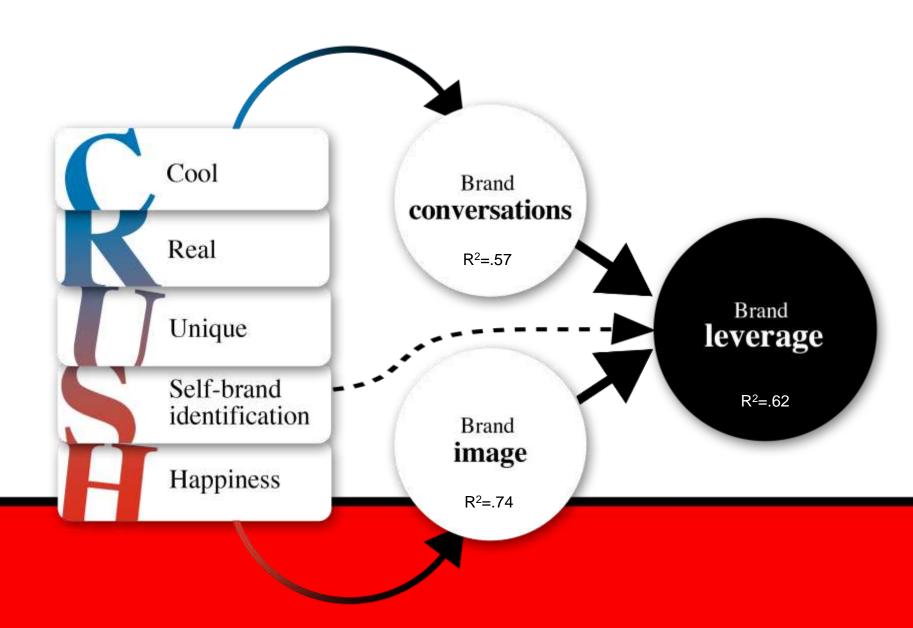




Gen Y embraces ownership

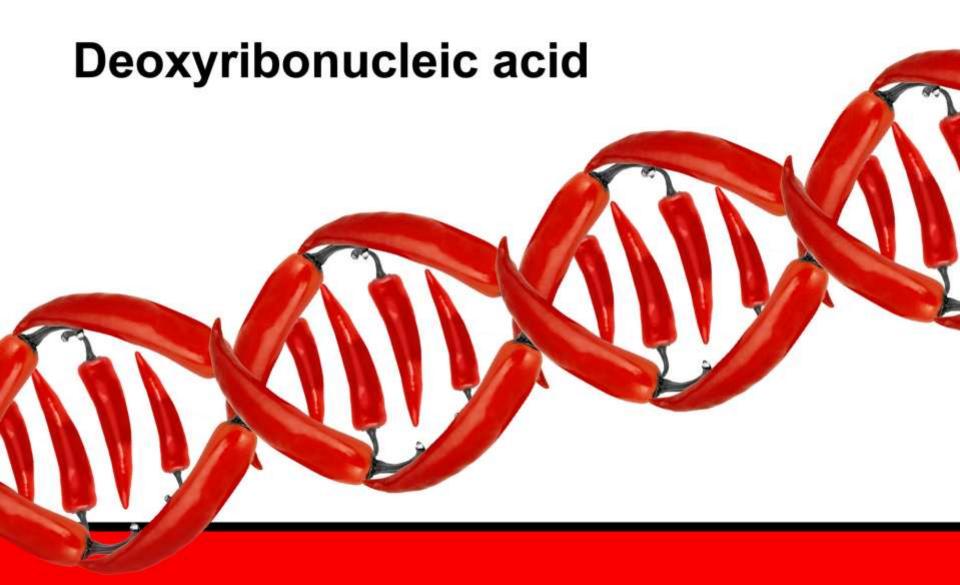








//Authenticity for Generation Y





Hot takeaways to sustain real brands

1 Stay true to your roots, but don't shout



2 Warm is the new cool

1 Be open and respectful, listen (like friends)







Me & my mixed emotions

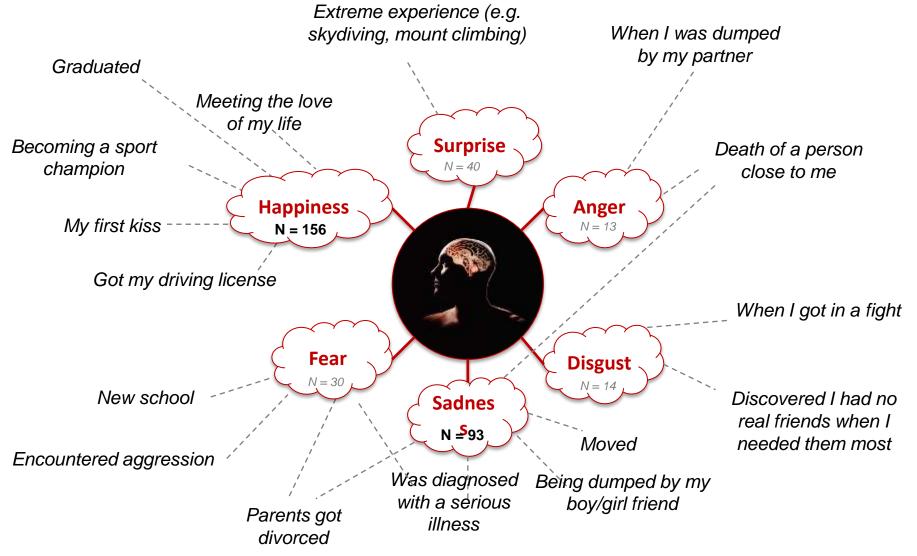


You can't buy happiness from a machine



// I WILL NEVER FORGET THE DAY...

Happy



Source; InSites Consulting 16 country study January 2011 – 4,065 respondents aged 15-25 in USA, UK, Russia, Germany, France, Denmark, Sweden, Netherlands, Belgium, Spain, Italy, Romania, Poland, Brazil, India, and China.





Pay for attention







- 1 Deliver gratifications = challenges
- 1 Don't use negative emotions

1 Everyone likes happy endings!



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